

Unit 7, video script

- Man: Where are you going with that?
- Woman: Our cellar is full of books and clothes and furniture. I'm just going through them to see if we can donate anything to the charity shop.
- Man: Well, I'm sure there's still space in the attic.
- Woman: Yes, but ...
- Man: And what about the garage?
- Woman: That's not the point, is it?
- Man: But I don't like getting rid of stuff. I like keeping things to ... just in case!
- Woman: Well, maybe if you stopped ordering new stuff online just because it's on offer and we MIGHT need it some day, we wouldn't have so many things we don't need! Besides, there's always something wrong with the stuff you buy and you never notice it before the guarantee runs out and ... you never manage to return anything.
- Man: I do manage to return things. At least I try to. I write brilliant complaint letters! Do you remember that masterpiece I wrote to Conrad's about the TV?
- Woman: What I remember is how you spent hours on the phone complaining to customer services.
- Man: I'm good at that, too, aren't I?
- Woman: Yes, you are very good at complaining.
- Man: Not as good as you.
- Woman: Well, I'm the one who pays for all your orders, aren't I? And – we don't talk about anything else! Last month it was the stain on the new sofa. The month before it was that our new mattress was too soft.
- Man: It was too hard!
- Woman: No, it wasn't.
- Man: Well, you'd rather sleep on the floor, wouldn't you? You're just like your mother. In fact, you're worse than your mother.
- Woman: Don't be mean.
- Man: You started it.
- Woman: I didn't mention my mother, did I?
- Man: I thought you might, talking about sofas with stains and old mattresses.
- Woman: Christopher!
- Man: Well – I'm just saying, her house would look much nicer with some new furniture, wouldn't it?

- Woman: Well, it would probably look like ours: full of stuff! We really need to get rid of some stuff!
- Man: You should get rid of your mother ...
- Woman: OK, that's it.
- Man: What are you doing?
- Woman: I'm going to throw something out today, and that something is you. Out!
- Man: You can't do that!
- Woman: Oh, yes, I can! My complaint: I'm completely dissatisfied with my boyfriend. He's lazy, mean, and I've wasted four years on him. And if you don't like it, why don't you write a formal complaint to my office. You're very good at that, aren't you!