

Unit 3

Changing places

Hotel Paradise

Student's sheet

There's an enormous insect in your room.

The shower doesn't work.

There's no water in the pool.

There's no furniture in your room.

You ordered a room with a view of the sea, but actually there's a view of a construction site*.

*Baustelle

The air conditioning doesn't work.

You can't open the wardrobe unless you stand on the bed – the room is too small.

The toilet doesn't flush.

You ordered a salad one hour ago – what about the room service?

The TV doesn't work.

You're in Greece, and it's snowing.
The room has no heating.

The beach is awful. Full of waste.
You can't go swimming.

The people next door are having a party every night.

Nobody told you it's hurricane season.

Your luggage got lost on the way from reception to your room.

You booked a room, but the hotel is full.
No room available.

Hotel Paradise

Preparation:

The aim of this activity is to get students to role-play situations where they have to complain. Copy and cut up the cards.

In class:

Students form two concentric circles with pairs (one student in the outer circle, one in the inner circle) facing each other. The students in the inner circle are the hotel guests, students in the outer circle are the hotel receptionists. Give each student in the inner circle one or two cards. Then they role-play the complaint(s). After a few minutes tell the students in the outer circle to move a bit clockwise so that each student has a new partner. "Guests" now role-play the same complaint with a different receptionist. Again, the outer circle moves on a bit. Now students switch places and so each student has a different role. Give the "guests" different cards and ask them to role-play and change partners again.

Extension activity:

What was the funniest situation? Ask the pair to act out their conversation.

Extension activity:

Students tell each other their own funniest experiences and role-play them in class.